

Principle 8: Ensure appropriate steps are taken when a personal data breach arises - 2026

ETSI

EN 319 401 [🔗](#) 1

REQ-7.9.3-02 [☰+](#)

REQ-7.9.3-03 [☰+](#)

REQ-7.9.3-04 [☰+](#)

## Principle 8: Ensure appropriate steps are taken when a personal data breach arises - 2026

### 1. ETSI

#### 1.1. EN 319 401

**Link:** [https://www.etsi.org/deliver/etsi\\_en/319400\\_319499/319401/03.02.00\\_20/en\\_319401v030200a.pdf](https://www.etsi.org/deliver/etsi_en/319400_319499/319401/03.02.00_20/en_319401v030200a.pdf)

**Link:** [https://www.etsi.org/deliver/etsi\\_en/319400\\_319499/319401/03.02.00\\_20/en\\_319401v030200a.pdf](https://www.etsi.org/deliver/etsi_en/319400_319499/319401/03.02.00_20/en_319401v030200a.pdf)

##### 1.1.1. REQ-7.9.3-02

Where the breach of security or loss of integrity is likely to adversely affect a natural or legal person to whom the trusted service has been provided, the TSP shall also notify the natural or legal person of the breach of security or loss of integrity without undue delay.

##### 1.1.2. REQ-7.9.3-03

The TSP shall establish a simple procedure allowing its staff, contractors and customers to report possible network and information security incidents.

##### 1.1.3. REQ-7.9.3-04

The TSP shall communicate the reporting procedure to its contractors and customers and shall train its staff to follow the reporting procedure and to address the appropriate point of contact.

